



## How to Renew an Expired Account

If you log into your account and it states **EXPIRED** you can renew your account by following the below steps:

1. Log into **Membership Portal** at: <https://memberportal.active.com>
2. Locate the **Expired** membership to be renewed
3. Click **Renew Membership** under **ACTIONS**
4. View and confirm your email address > **Click Continue**
5. Step through membership registration process
6. Confirm and Select membership package option name to be reviewed
- 7.Note:** You can also choose a different package option if you want to change
8. Checkout with payment to complete

MEMBERSHIPS			
INDIVIDUAL MEMBERSHIPS			
NAME	MEMBERSHIP TIERS	STATUS	ACTIONS
name: [REDACTED] (Over 18 Years Old)	Organization: Triathlon New Zealand Program: TriNZ Membership Package: TRIBE Member Adult (23+) No Club Package option: Annual Membership number: TRIBE2129 Started: November 1, 2017	<b>Expired</b> Auto-Renewal - OFF Deactivated: November 1, 2018	<a href="#">View Order History</a> <b><a href="#">Renew Membership</a></b> <a href="#">Update Form Question</a>