



How to Check Your Account is Active

To check your membership is active please follow the below steps:

1. Log in **Member Portal** at <https://memberportal.active.com/>
2. Under the **Status header** it should state **ACTIVE**
3. Check the Expiry Date underneath to ensure it reads: **November 1, 2021**
4. If account states **EXPIRED** Please follow the guide to reactivate a membership

MEMBERSHIPS

Please add or update your credit card or eCheck information.

[View payment information](#)

INDIVIDUAL MEMBERSHIPS

NAME	MEMBERSHIP TIERS	STATUS	ACTIONS
name: (Over 18 Years Old)	Organization: Triathlon New Zealand Program: TriNZ Membership Package: TRIBE Member Adult (23+) No Club Package option: Annual Membership number: TRIBE25305 Started: November 13, 2019	Active Auto-Renewal - OFF Expires: <u>November 1, 2021</u>	View Order History Turn On Auto-Renew Renew Membership Update Form Question

MEMBERSHIPS

INDIVIDUAL MEMBERSHIPS

NAME	MEMBERSHIP TIERS	STATUS	ACTIONS
name: [REDACTED] (Over 18 Years Old)	Organization: Triathlon New Zealand Program: TriNZ Membership Package: TRIBE Member Adult (23+) No Club Package option: Annual Membership number: TRIBE2129 Started: November 1, 2017	Expired Auto-Renewal - OFF Deactivated: November 1, 2018	View Order History Renew Membership Update Form Question